

## Secure Services – Support Engineer

This is a fantastic opportunity for either an entry level or experienced candidate to join a highly skilled IT Support Engineering Team. We are a fast growing SME who can offer not only a varied workload day to day, a long term career with multiple progression paths, but an environment that both promotes a social working environment aswell as a very accommodating work life balance.

### About Logiq:

Logiq Consulting are Cyber Security and Information Assurance experts. We specialise in providing leading edge consultancy to high-threat clients, as well as delivering a range of security services and products throughout the Private and Public Sector. We are a Microsoft Modern Workplace Certified Partner.

Due to a rapid increase in clients within our Secure Services Team, we have a requirement for an experienced Microsoft 365 administrator/engineer to join our growing team. The ideal candidate will have current or recent experience working in a Microsoft 365 dedicated role and will be familiar with operating, managing, securing, and optimising a cloud based Microsoft365 service portfolio.

### The Role:

The successful candidate will join our Secure Services Team, establishing and maintaining the Secure Services offering, for multiple clients, which is primarily underpinned by Microsoft 365 based collaborative technologies.

Each tenant delivers an independent working environment which are capable of wider sharing and collaboration across all customers. Immediate administration and service support of a growing client & user base (currently c1500 users), which we expect to double within the next year.

### Essential Skills:

- 2+ years' proven experience in the design, execution, and optimisation of Office 365 & services including Intune and MDM Administration, SharePoint Online, Azure AD, OneDrive for business, Teams, and Outlook.
- 2+ years' experience working in a Service Desk environment. Office 365 ATP & DLP configuration including security monitoring & logging (e.g. Microsoft Cloud App Security). Experience with Office 365 and Azure AD security, compliance & auditing.
- Service Desk management within an ITIL Environment
- Strong customer focus and customer service attitude.
- Strong personal organisational skills.

### Desirable Skills:

Experience in utilising Power BI, Forms and Power Automate to gain business benefit. Awareness of emerging Azure services & Microsoft roadmap.

### Desirable Certifications, Qualifications Experience:

Microsoft 365 Certified Fundamentals

ITIL Foundation

### Company benefits include:

Discretionary 10% bonus

Discretionary 2k annual training fund per employee

Very competitive pension scheme

Virtual GP

Annual Eye Test