

Logiq Quality Policy

Logiq Consulting is dedicated to the Quality Policy that will ensure that its cyber security consultancy services and secure managed platform services, along with related operations, fully meet the requirements of its customers at all times.

The goal of the company is to achieve a high level of customer satisfaction at all times, and continued learning from experience. Top down commitment to understanding the context of the business, as well as implementation of operational infrastructure to delivery operational excellence is essential to realising that goal. Consideration of interested stakeholders and risk management are essential factors for the ongoing development of the company.

Logiq Consulting believes in the concept of customer and supplier working together in pursuing excellence and continually striving for improvements in its management of client information security, consultancy, quality and safety. Logiq aims to ensure that legal obligations and commitment to satisfy applicable requirements are fully maintained.

The quality policy is based on 3 fundamental principles:

1. Ensuring that we fully identify and deliver to the needs of our customers.
2. Be a market leader in providing solution led outcomes.
3. Everyone understanding their role, have the necessary skills to undertake their role, and delivering outcomes right first time.

To ensure that the policy is successfully implemented, staff will be responsible for identifying customer requirements, and ensuring that the correct procedures are followed to meet those requirements.

Objectives needed to ensure that the requirements of this policy are met, and that continual improvement is maintained in line with the spirit of the policy, will be set, determined and monitored at Management Review.

The quality policy principles and objectives will be communicated and available to staff at all times. Training will be an integral part of the strategy to achieve the objectives.

Within this Policy we are committed to operating our Company under the disciplines and control of a Quality Management System conforming to the International Standard ISO 9001:2015, planned and developed jointly with our other management functions.

We are all committed to operating to this standard for continual improvement and we will maintain the necessary Quality Approvals consistent with our customer requirements.

Logiq Consulting Ltd
4 October 2023